

## SEBANG GLOBAL BATTERY WARRANTY TERMS & CONDITIONS

### WARRANTY CONDITIONS:

1. The warranty is non-transferable and only valid in Malaysia.
2. The warranty conditions are listed in the table below, whichever comes first:

| Vehicle Type   | Warranty Period | Mileage Eligible |
|--|-----------------|------------------|
| Private  | 12 months       | 20,000 km        |
| Commercial (e.g. GRAB, taxi, limousine, bus, lorry, truck) | 6 months        | 20,000 km        |

### WARRANTY EXCLUSIONS:

1. Battery water.
2. Cost of battery recharging.
3. Recharging of a salvageable battery.
4. Battery replacement labour cost.

### WARRANTY VOID:

1. No battery QR code sticker on the battery.
2. Damaged / overcharging / undercharging caused by malfunction of vehicle alternator, accident, mishandling, explosion, improper storage, flood, fire, etc.
3. Alternator voltage output is not within standard range of 13.5V – 14.5V.
4. Battery capacity does not meet car manufacturer specifications.
5. The battery had been physically repaired, altered, modified or has its terminals damaged.
6. The battery had been stored for more than 5 months without a replenish charge.

### WARRANTY EXTENSION:

1. Applicable only via Sebang Connect mobile app registration.
2. The extended warranty conditions are listed in the table below, whichever comes first:

| Battery Brand       | NEW Warranty Period |                    | NEW Mileage Eligible |
|---------------------|---------------------|--------------------|----------------------|
|                     | Private Vehicle     | Commercial Vehicle |                      |
| CHEETAH SMF         | 13 months           | 7 months           | 25,000 km            |
| MITSUBISHI PMF      | 18 months           | 12 months          | 40,000 km            |
| QUICKSTART SMF      | 13 months           | 7 months           | 25,000 km            |
| QUICKSTART AMF      | 12 months           | 6 months           | 20,000 km            |
| ROCKET / SEBANG SMF | 15 months           | 9 months           | 30,000 km            |
| ROCKET SMF BCV      | -                   | 9 months           | 30,000 km            |
| ROCKET / SEBANG EFB | 18 months           | 12 months          | 40,000 km            |
| ROCKET PMF          | 18 months           | 12 months          | 35,000 km            |
| ROCKET / SEBANG AGM | 24 months           | -                  | 40,000 km            |